

## Best of Microsoft Office SharePoint® Conference 2008

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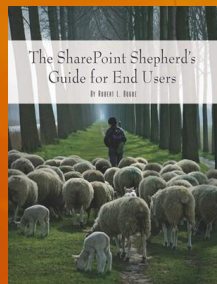
## Creating Value with SharePoint Through Governance

Robert Bogue  
Microsoft Office SharePoint Server MVP  
Rob.Bogue@ThorProjects.com

Microsoft Office  
Best of SharePoint® Conference 2008

## About Me?

- Author
  - 18 books including *The SharePoint Shepherd's Guide for End Users*
- Microsoft MVP MOSS
  - 6 years in the program
- Blogger  
<http://thorprojects.com/blog>



## Mechanics Definition

- "Governance uses people, process, technology, and policies to define a service, resolve ambiguity, and mitigate conflict within an organization" – The Burton Group
- Problem: Focuses on the output and not the process



## Governance as Risk Management

- "... focused on information technology systems and their performance and risk management." (Wikipedia.org)



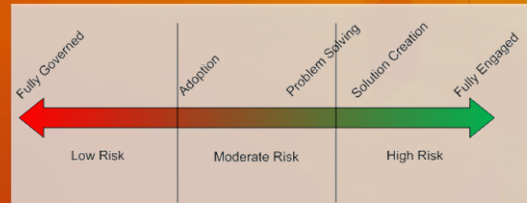
## What's Governance and What's an Operational Procedure

- Governance = What to do
- Operational Procedure = How to do it
- Connect Operational Procedures to their portion of the governance





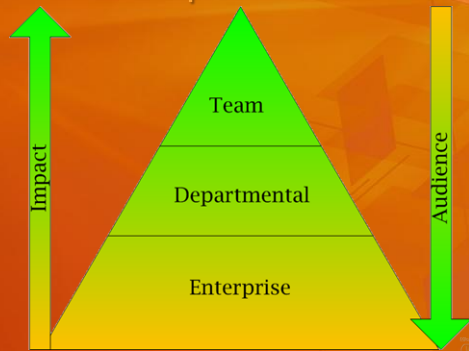
## Continuum Governance vs. Engagement



## How to Improve Ease of Use



## Solution Scope



## Alignment



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